

For over three decades, we've worked hard to help thousands of organization's like yours overcome well-being challenges in their workplace. And just like you, they started with a low-cost or fixed EAP that wasn't invested in their success and did not sufficiently assist their leaders or employees. In the long run, it wasn't a bargain. Let us show you how a top-tier EAP can optimize the well-being of your whole workforce and help you shine.

## 01 TRUSTED PARTNER

Agents, health plans and complementary service providers choose us as their trusted EAP partner because we provide creative, high quality well-being solutions. Our service, program and personal excellence has been recognized with many industry awards. And we are known for reaching beyond our own business. Our staff are thought leaders who've served in top positions at the local and national levels of our profession. At First Sun, we find solutions that work, we stand behind them, and we make a difference.

**OTHERS** provide EAP services as loss leaders for some other product or have limited ability to provide creative, tailored solutions.

## 02 UNLIMITED RISK CONSULTS

With First Sun, experience unlimited access to a team of experts in workplace behavioral health to help manage behavioral risk and enhance employee productivity. Your leadership can discuss issues related to performance, substance misuse, workplace conduct, threats of violence, harassment and more. Risk works with the supervisor to develop an action plan consistent with your company's policies to address performance or other issues that could result in financial loss or legal liability.

**OTHERS** may not have risk management services or behavioral health professionals that specialize in high-risk situations.

## 03 ENGAGEMENT BUILDING

Our account managers provide strategic support to reinforce successful outcomes. They share free educational and promotional items to keep the EAP top of mind for employees. They inform leaders with newsletters, send reports to reveal user trends, and invite customers to First Sun educational events, orientations, podcasts and webinars.

**OTHERS** may not have account managers or provide EAP materials. To keep costs down, they prefer you don't promote use of services.

## 04 INTEGRATED SERVICES

We have built a dynamic national network of vetted and diverse counselors, life management professionals, service specialists, and online and community resources so your population has access to services that match their needs. We also integrate with external providers our customers choose to work with. We back all of this up with our quality assurance team.

**OTHERS** do not monitor their networks and have long lists of expired counselors. They don't integrate with your other service providers.

## 05 CRITICAL INCIDENT RESPONSE

Our Risk team provides 24/7 consultation and tailored on site or online support when your organization experiences an incident. Whether your dealing with the death of an employee or a traumatic accident, we can guide your leaders to respond appropriately to limit the impact on employees. Through the crisis and beyond, we'll work with you to help keep everyone on a path to recovery.

**OTHERS** may not serve company emergencies or have experts in workplace behavioral health to address all levels of the organization.

## 06 REALIZE YOUR POTENTIAL

All organizations experience challenges to their resilience. Our suite of ala carte services integrate with our EAP to enhance organizational well-being and overall ROI. Employees and leaders need access to tools to adapt, learn and grow. We offer a broad range of training and coaching to prepare and elevate employees at all levels. Use our workplace resilience services to support the organization with critical incidents, layoffs, terminations or threats of violence.

**OTHERS** may only be equipped to serve counseling needs for employees. They are not structured to help your organization achieve maximum ROI.

With First Sun, EAP means Everyone At Potential. As a top-tier EAP, we are committed to delivering comprehensive coverage that helps you avoid legal liability, and supports employee resiliency and a healthy organization. The investment you make brings you tailored programs, expert staff, extensive services, buying power and results that drive positive well-being outcomes.



FIRST SUN | REASONS YOU SHINE WITH US  
EAP

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